

रमेश चन्द्र मिश्रा
Ramesh C. Misra

सचिव
SECRETARY



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31.12.2011

भारत सरकार,
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,
प्रशासनिक सुधार और लोक शिकायत विभाग,
सरदार पटेल भवन, संसद मार्ग,
नई दिल्ली-110001
GOVERNMENT OF INDIA,
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
& PENSIONS,
DEPARTMENT OF ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES,
SARDAR PATEL BHAVAN, SANSAD MARG,
NEW DELHI-110001

Dated: 13.12.2010

DO No. 7/7/2010-DD-I

Dear Ms. Sandhu,

Department of Administrative Reforms & Public Grievances is mandated to promote excellence in governance. In this perspective the Department had taken up an initiative to upgrade its knowledge portal on governance - *Governance Knowledge Centre (GKC)*, which was launched by the Prime Minister during the National Conference of Collectors held at Vigyan Bhawan, New Delhi on 19-20 May, 2005. The upgraded portal is now fully functional.

2. GKC portal is intended to become a single point of digital reference on issues and practices in governance, administrative reforms and public service delivery. It is expected to assist administrators at various levels of governments to keep abreast with the state of art in the governance domain.

3. The GKC portal (www.indiagovernance.gov.in) provides a number of resources for the civil servants including a repository of best practices in public service delivery, thematic blogs by experts, e-forum for peer to peer exchange, working papers, government reports, book reviews, events & announcements and a Help Desk for expert advice. GKC is also designed to be a virtual platform for dissemination, sharing and debate on ideas on governance issues which in the long run will lead to creation of a community of reformers.

4. I would request you to encourage the officers in your State to access the GKC portal and take advantage of the resources available. We believe that GKC would enhance their world view on trends in governance and public service delivery reforms and enable them to implement the available best practices. We also look forward to your valuable suggestions on making the GKC portal more pertinent and user friendly. We hope that with your cooperation we will be able to make the GKC a vibrant centre for collaborative knowledge creation on good governance.

Regards

Yours Sincerely

(Ramesh C. Misra)

13/12/2010

Ms. Rajwant Sandhu
Chief Secretary,
Government of Himachal Pradesh,
Shimla 171001
Himachal Pradesh